## **TRCA Communications Policies**

The TRCA Board of Directors from time to time will establish Policies that clarify provisions of the TRCA By-Laws, Not-For-Profit Act and various guidance material. The following Policies have been established, with additional Policies to be added when decisions of the Board are made.

## TRCA Communications Policy #1 - Board Communications with Homeowners

## References

Following the TRCA May 2, 2017 Special General Meeting an information session was held with attending homeowners (over 100 persons). At the session homeowners were asked if they were in favour of using email and the website as the primary means of communications from the TRCA Board of Directors. There was unanimous agreement that this was preferred to using the regular mail, phone or other means. To formalize the concept into TRCA policy, the BOD considered a policy at its meeting of September 12, 2017. The Policy was approved at the BOD 13 meeting of 12 September 2017.

TRCA Communications Policy #1 – TRCA Communications with Homeowners

Email is designated by the TRCA Board of Directors as the primary means of communication with homeowners regarding meetings, news, alerts, invoices, events and any other information considered appropriate by the Board of Directors. The TRCA website is the

backup means of communication and will contain TRCA information of a lasting nature.